The purpose of extending the guide to cases potentially below the £250,000 threshold is to see if the same benefits from the Serious Injury Guide can be achieved for serious injury cases that occur within a lower financial threshold.

To that end it is intended that at the end of the pilot period [6 months] your feedback for the following would be greatly appreciated:

Was your experience within the pilot better **(when compared to similar cases NOT in the pilot)** in respect of:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly agree | Agree | Neutral | Not relevant | Disagree | Strongly disagree | Comment |
| Early notification |  |  |  |  |  |  |  |
| Response time to Notification |  |  |  |  |  |  |  |
| Liability resolution |  |  |  |  |  |  |  |
| Constructive planning on rehabilitation |  |  |  |  |  |  |  |
| Constructive planning between parties generally |  |  |  |  |  |  |  |
| Cooperation in terms of disclosure |  |  |  |  |  |  |  |
| Interim payments |  |  |  |  |  |  |  |
| Payments of interim costs |  |  |  |  |  |  |  |
| Greater chance of planned and prepared outcome |  |  |  |  |  |  |  |
| ADR |  |  |  |  |  |  |  |
| Greater likelihood of case resolution without litigation |  |  |  |  |  |  |  |
| Quicker case progress |  |  |  |  |  |  |  |
| Resolution of issues in dispute |  |  |  |  |  |  |  |
| Insurers: Adequacy of information to help inform the insurer reserve |  |  |  |  |  |  |  |
| APIL members: Improved feedback from clients |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Any other comments that you would like to make |  | | | | | | |